

Fulfilling Our Mission: Translating Your Compassion into Community Action

Introduces the role of the Red Cross in the community's actions in preparing for, responding to and recovering from emergencies and disasters.

Feb 13, Sat	9am - 1pm
April 13, Tue	6 pm – 10 pm
Jun 5, sat	9am - 1pm

Disaster Action Team (DAT) Orientation

The purpose of this course is to provide basic information about the Chapter Disaster Action Teams (DATs). DATs are Red Cross Disaster Volunteers that respond to local disasters. This orientation will give you an overview of the DATs while showing how you can become a DAT Member.

Jan 27, Wed	6 pm – 9pm
Feb 27, Sat	9am – 12pm
Mar 23, Tue	6 pm – 9pm
Apr 24, Sat	9am - 12pm
May 26, Wed	6pm - 9pm
Jun 30, Wed	6pm - 9pm

Mass Care Overview

This course introduces the activities for the Mass Care Group.

Prerequisite: Fulfilling Our Mission

Mar 13, Sat	9am - 1pm
May 16, Sun	1pm - 4pm

Client Casework: Providing Emergency Assistance

This course is designed to train Red Cross caseworkers how to conduct effective client interviews and provide emergency assistance to help meet a client's immediate disaster-caused or disaster-aggravated needs.

Prerequisite: Fulfilling Our Mission

Apr 25, Sun	9 am – 5 pm
-------------	-------------

Bulk Distribution Operations

The purpose of this course is to prepare participants for the roles, responsibilities and tasks involved in setting up, operating and supporting a Bulk Distribution operation in the chapter and on a disaster relief operation.

Prerequisite: Fulfilling Our Mission

Feb 23, Tues	6pm - 9pm
May 16, Sun	8am - 12pm

Shelter Operations

The purpose of this course is to provide knowledge of Red Cross policies and procedures for setting up, operating and closing a shelter during a disaster.

Prerequisite: Mass Care Overview

Feb 20, Sat	9am - 12pm
May 15, Sat	9am - 12pm

Shelter Simulation

The purpose of this training is to provide you with an opportunity to apply the knowledge, skills and abilities required to operate a successful shelter.

Prerequisite: Shelter Operations

Feb 20, Sat	1pm - 5pm
May 15, Sat	1pm - 5pm

ERV: Ready, Set, Roll

Prerequisite: Fulfilling Our Mission, completion of the ERV self-study component (available through the chapter training office) and must present a copy of a valid driver's license, DMV print out, and a Defensive Driving Course Certificate to the instructor in order to take this course (or have these on file with the Chapter). **NO EXCEPTIONS!**

Apr 10, Sat	9 am – 1 pm
-------------	-------------

Media Relations For Disaster Workers

This workshop is designed to be a concise, effective tool that may be used to present the basics of media relations and interviews.

Jan 20, Wed	6pm - 8:30pm
Mar 27, Sat	9am - 11:30pm

Public Speaking Workshop

This workshop is designed to increase the ability to be effective public speaker on behalf of the Red Cross and develop knowledge of the core concepts of public speaking. This course has limited sitting.

Jan 16, Sat	9am - 5pm
-------------	-----------

Serving People with Disabilities Following a Disaster

The purpose of this course is to outline policies and practices of the Red Cross related to providing services to people with disabilities following a disaster.

Prerequisites: Fulfilling Our Mission and online component of Serving People with Disabilities Following a Disaster.

Feb 6, Sat	9am - 5pm
------------	-----------

*Location TBD



Disaster Frontline Supervisor

The purpose of this course is to prepare supervisors to lead a team of disaster workers to deliver high quality client service and to create a climate that promotes worker satisfaction.

Prerequisite: Must be DSHR and have the training and experience equivalent to a Service Associate in an activity in which you expect to become a supervisor.

Mar 7, Sun 9 am – 12 pm

Disaster Frontline Supervisor Simulation

The purpose of the simulation is to provide participants an opportunity to practice their supervisory knowledge and skills in leading teams that deliver high quality service and to create a climate that promotes worker satisfaction.

Prerequisite: Must be DSHR and have the training and experience equivalent to a Service Associate in an activity in which you expect to become a supervisor.

Mar 7, Sun 1 pm – 5 pm

Disaster Assessment Basics

This course is designed for local volunteers to provide a brief overview of the concepts of Disaster Assessment with the primary emphasis focused on how to conduct the disaster assessment collection methods and enable local chapter volunteers to be better prepared to assist in initiating the chapter's disaster assessment activities.

Prerequisite: Fulfilling Our Mission & Introduction to Disaster Services.

Jan 23, Sat 9am - 1pm-Palm Desert
May 8, Sat 9am - 1pm

Fundamentals of Disaster Assessment

This is a blended learning course consisting of two components, online and instructor-led. Successful completion of both course components is required.

The online training component (Part 1) resides on the Red Cross Learning Management System (LMS).

This course introduces the critical role of Disaster Assessment, explore related preparedness tasks, learn how to collect and communicate disaster assessment information.

Prerequisite: Fulfilling Our Mission & completion of the online component.

Mar 6, Sat 9am - 1pm

Logistics : An Overview

This course gives an overview of the Material Support Services group and the activities associated with it.

Prerequisite: Fulfilling Our Mission

Jan 17, Sun 9am - 12pm

Logistics Simulation

This course is designed to give the opportunity to practice using the skills and knowledge from Logistics: An Overview.

Prerequisite: Logistics: An Overview

Jan 17, Sun 1pm - 5pm

Collaborating to Ensure Effective Service Delivery (Partner Services) - 2 Day Class

The purpose of this course is to prepare and establish collaborative relationships that contribute to coordinated disaster response and help to ensure effective service delivery. **This is a 2-day course and attendance for both days is required in order to pass this course.**

SEATING IS LIMITED

Prerequisite: Fulfilling Our Mission & IS288. IS288 is a FEMA on-line course, use the link below to access it:

<http://training.fema.gov/IS/crslist.asp>

Apr 17 & 18, Sat & Sun 9am - 5pm

Emergency Operations Center/Incident Command Liaison

Prepare Red Cross employees and volunteers who will be assigned to government and emergency settings to work collaboratively with Red Cross partners, helping to ensure a coordinated response that results in effective service delivery.

Prerequisite: Collaborating to Ensure Effective Service Delivery.

Jun 19, Sat 9am - 5pm

Course Registration

You can register for classes by the following ways:

Online at www.riversidecounty.redcross.org

Email at train.rivcoarc@gmail.com

Phone training office at 951-389-4396

For a complete list of on-line courses go to

www.riversidecounty.redcross.org

For online courses your LMS Student ID Number is required. If you need your number, please contact the Training Office.

American Red Cross of Riverside County

P.O. Box 55040

Riverside CA 92517

Phone (888) 831-0031

Fax (951) 656-4329

riversidecounty.redcross.org

