

The Following classes are for American Red Cross Disaster Volunteers only. To become a volunteer, please attend a New Volunteer Orientation with our Office of Volunteers (visit www.redcrosslb.org for more details).

Aviation Disaster Response Workshop (ARC 3084)

Explains the American Red Cross roles and relationship to other responding agencies in providing emotional support to families under the Aviation Disaster Family Assistance Act of 1996 Pre-requisite- Fulfilling Our Mission

April

Thursday 1 6:00pm-9:00pm

Basic Radio Communications Workshop (LBC9717)

Instructs participants in use of hand-held radios and protocols that apply to American Red Cross communications.

Pre-requisite- Fulfilling Our Mission

April

Thursday 22 6:00pm-8:00pm

CDE Presenters Workshop (Community Disaster Education) (DIS4461)

Community Disaster Education Presenters Workshop

Learning how to present the different disaster preparedness programs and the content of the various materials. Pre-requisite- Fulfilling Our Mission.

February

Friday 5 9:00am- 5:00pm

Client Casework: Providing Emergency Assistance (ARC 3072-1 / DSCLS202A)

Prepares participants to provide emergency disaster assistance to clients. Using a video with real life examples, the course introduces the Red Cross emergency assistance program, how families are interviewed to determine their needs, and the documentation that is used to provide assistance. Pre-requisite- Fulfilling Our Mission.

January

Saturday 30 8:00am- 5:00pm

May

Tuesday 11 6:00pm-10:00pm

and Thursday 13 6:00pm-10:00pm

Cultural Competency in Red Cross Serv. Delivery & Outreach (Working with Total Diversity) (HRDCC500A)

Cultural Competence in Red Cross Service Delivery and Outreach is a skills-based training course that provides tools for creating inclusive relationships with customer and colleagues. It introduces models for acting with cultural competence and provides practice in applying these models in a Red Cross working environment. Pre-requisite- Fulfilling Our Mission, Mass Care Overview, Client Casework

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|-------------|---|----------------|
| <u>June</u> | | |
| Saturday | 5 | 9:00am- 5:00pm |

DAT Leadership Workshop (LBC9719)

This workshop provides an overview of the concepts, procedures, tools, and resources used by Disaster Action Team Leaders in the Greater Long Beach Chapter. By invitation only
Pre-requisite- Fulfilling Our Mission, DAT workshop, Client Casework

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|-----------------|----|----------------|
| <u>February</u> | | |
| Wednesday | 24 | 6:00pm- 8:30pm |
| <u>June</u> | | |
| Thursday | 17 | 6:00pm- 8:30pm |

Disaster Action Team Workshop (LBC 9709)

Prepares participants to serve on the chapter Disaster Action Teams (DATs) that respond to local residential fires and provide immediate assistance to those who are displaced. Includes roles and responsibilities, what assistance is provided by a DAT, and how the assistance is provided. Pre-requisite- Fulfilling Our Mission.

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|-----------------|----|----------------|
| <u>January</u> | | |
| Tuesday | 19 | 5:15pm-6:15pm |
| <u>February</u> | | |
| Tuesday | 16 | 8:15pm- 9:15pm |
| <u>March</u> | | |
| Tuesday | 16 | 8:15pm-9:15pm |
| <u>April</u> | | |
| Saturday | 10 | 1:00pm-3:00pm |
| <u>May</u> | | |
| Tuesday | 18 | 8:15pm-9:15pm |
| <u>June</u> | | |
| Thursday | 10 | 8:15pm-9:15pm |

ERVs: Ready, Set, Roll (ARC 3068-4)

The purpose of this basic level Disaster Services course is to prepare Red Cross employees and volunteers to operate an Emergency Response Vehicle (ERV) and its equipment safely and effectively to meet feeding and other service needs of people affected by disaster. Pre-requisite- Fulfilling Our Mission.

February
Thursday 18 9:00am-12:00pm

April
Thursday 29 3:00pm-6:00pm

June
Saturday 12 1:00pm-4:00pm

Fulfilling Our Mission: Translating Your Compassion into Community Action (DSGEN200A)

This course introduces participants to the role of the Red Cross in the community's actions in preparing for, responding to and recovering from emergencies and disasters. This course will enable participants to translate their care and compassion for their community into action and provide information to other community agencies on Red Cross work and possible partnership in preparation and response to disaster. Complete Pre requisite- New Volunteer Orientation and completed Chapter Volunteer Application process.

January
Tuesday 12 3:00pm-6:30pm

February
Thursday 11 6:00pm-9:30pm

March
Thursday 11 6:00pm-9:30pm

April
Saturday 10 8:30am-12:00pm

May
Wednesday 12 6:00pm-9:30pm

June
Tuesday 8 3:00pm-6:30pm

Psychological First Aid (DSCLS206A)

The purpose of this course is to prepare all American Red Cross workers to provide basic care, comfort and support to people who are experiencing disaster-related stress. Pre-requisite- Fulfilling Our Mission.

March

Wednesday 24 6:00pm-9:00pm

Response Center Network Workshop (ARC 3091-3)

Train and maintain a cadre of call agents to capture and provide "quality" information, referrals and relief support to individuals and ARC units affected by disasters and community emergencies. Pre-requisite- Fulfilling Our Mission.

January

Wednesday 13 2:00pm-5:00pm

February

Wednesday 10 6:00pm-9:00pm

Serving People with Disabilities Following a Disaster (DSPSS200A)

A blended learning course consisting of two components, online and instructor-led, which outlines American Red Cross policies and practices as they pertain to providing services to people with disabilities following a disaster. Pre-requisite- Fulfilling Our Mission. Online "Serving People..." portion must be completed prior to class session.

May

Saturday 22 8:00am-5:00pm

Shelter Operations (ARC 3068-11)

The purpose of this basic level Disaster Services course is to prepare employees and volunteers of the Red Cross and other agencies to manage shelter operations effectively and sensitively as a team while meeting the needs of people displaced as a result of a disaster. Pre-requisite- Fulfilling Our Mission.

March

Saturday 13 9:00am-12:00pm

Shelter Simulation (ARC 3068-12)

The purpose of this training is to provide participants with an opportunity to apply the knowledge, skills and abilities required to operate a successful shelter. Pre-requisite- Fulfilling Our Mission, Shelter Operations.

March

Saturday 13 1:00pm-4:00pm

Shelter Manager's Workshop (CDDS201WL)

Prepares experienced workers to perform the duties and responsibilities of shelter management. Includes relationship with support activities, and awareness of cultural issues. Pre-requisite- Fulfilling Our Mission, Mass Care Overview, Shelter Operations and Simulation

March

Saturday 20 9:00am-4:00pm

Weapons of Mass Destruction/Terrorism: An Overview (ARC 3079-2)

Provides information about the issues and safety concerns in performing work involving a Weapons of Mass Destruction and/or Terrorism incident. Learn about the skills, abilities, and knowledge needed by disaster workers performing duties in this environment.

Pre-requisite- Fulfilling Our Mission.

May

Wednesday 19 6:00pm-9:30pm

You can register for any disaster class at the Chapter's website: www.redcrosslb.org

ONLINE DISASTER TRAINING COURSES

| Course Number | Class Name |
|---------------|--|
| | |
| DSGEN201C | Introduction to Disaster Services |
| DSGEN202C | Introduction to Disaster Services (Spanish) |
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| DSCLS200C | Client Assistance Card Caseworkers |
| DSCLS201C | Client Assistance Cards Financial and statistical Information Management Workers |
| 0300VOL | CAS 3.2 Basics (Self Study) |
| 0301VOL | CAS 3.2 Create a Client Case (Self Study) |
| 0302VOL | CAS 3.2 Needs and Assistance (Self Study) |
| 0304VOL | CAS 3.2 Reports (Self Study) |
| 0303VOL | CAS 3.2 Supervisor Functions (Self Study) |
| 0304VOL | CAS 3.2 Chapter Disaster Operations (Self Study) |
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| DSOSS201C | Disaster Public Affairs Overview |
| DSSSS201C | Preparing for and Managing a Spontaneous Volunteer Workforce |
| DSSSS200C | Fundamentals of Staff Services |
| DSSSS202C | Workforce Planning and Acquisition |
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| DSSSS205C | Staff Health: An Overview |
| DSSSS206C | Staff Health: Working on Disaster Relief Operation |
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| ARC 3079-5 | Logistics During a WMD/T Incident |
| ARC 3079-5R | Logistics During a WMD/T Incident Refresher |
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| DSIMS200C | Fundamentals of Disaster Assessment (online segment) |
| DSPSS200C | Serving People with Disabilities Following a Disaster (online segment) |
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